



P.O. Box 27
Benton City, MO 65232-0027

Ph. (573) 581-5090
Fax (573) 581-2371

info@quality-processes.org

<http://www.quality-processes.org>

Quality Solutions Database Price List

- | | |
|------------------------------------------------------------------------------|----------|
| <input type="checkbox"/> Inspection | \$300.00 |
| ➤ Statistical Process Control | |
| ❖ 3- or 6-Sigma capabilities; | |
| ❖ Uses X bar R chart, calculates Cpk and PPM. | |
| ➤ Supplier Control | |
| ❖ Receiving inspection (supplier) | |
| ❖ On-time delivery (supplier) | |
| ❖ Correct quantity (supplier) | |
| ❖ PPM (supplier) | |
| ➤ In-process inspection and/or final inspection | |
| ❖ Hold reports/trends | |
| <input type="checkbox"/> Sampling Plan | \$100.00 |
| ➤ Special inspection levels | |
| ❖ S-1 | |
| ❖ S-2 | |
| ❖ S-3 | |
| ❖ S-4 | |
| ➤ General Inspection L evel | |
| ❖ I | |
| ❖ II | |
| ❖ III | |
| <input type="checkbox"/> Customer Satisfaction Measurement | \$100.00 |
| ➤ PPM | |
| ❖ RMA/Product shipped x 1,000,000 | |
| <input type="checkbox"/> Training Records | \$50.00 |
| ❖ Records personnel training history. | |
| <input type="checkbox"/> Preventive Maintenance Schedule | \$75.00 |
| ❖ Schedules maintenance of equipment. | |
| <input type="checkbox"/> Calibration | \$200.00 |
| ➤ Records frequency of calibration; | |
| ➤ Due/past due reports; | |
| ➤ Gauge specifications | |
| ➤ Gauge locations; | |
| ➤ Automatic frequency adjustments if item is within specification (optional) | |
| <input type="checkbox"/> Tooling History | \$50.00 |
| ➤ Records tool maintenance and damage. | |



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(continued)

- | | |
|---------------------------------------------------------|----------|
| <input type="checkbox"/> Internal Quality Audit Records | \$75.00 |
| ➤ Schedules internal quality audits; | |
| ➤ Prepares audit agenda; | |
| ➤ Audit report (optional). | |
| <input type="checkbox"/> Document Control | \$150.00 |
| ➤ Links to documentation; | |
| ➤ Provides adequate records of document revisions; | |
| ➤ Manage Management Review records; | |
| ➤ Deviations. | |
| <input type="checkbox"/> Corrective/Preventive Action | \$75.00 |
| ➤ C/PAR generation; | |
| ➤ Past-due reports; | |
| ➤ Verification required reports; | |
| ➤ E-mail capabilities; | |
| ➤ C/PAR Log; | |
| ➤ Tracks duplicated corrective actions. | |



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Instructions:

Place an "X" in the boxes next to the database functions that are of interest to your company and fax to:

(573) 581-2371

Also include any additional items that are of interest to your company if they are not listed above, and we will provide a free quote for the extra functions. Please include your contact information and a Quality Processes representative will contact you within 48 hours of receiving the fax to discuss options with you. We pride ourselves in creating customized databases and customer satisfaction is a priority. If, within the first three months, there is an error with the database and it is found that we are at fault, we will correct the error for free.

- Other functions may be available upon request; contact us for a free quote.
- Minimum price for a database build is \$300.00 unless other arrangements have been made with a Quality Processes employee.
- All databases are built using Microsoft Access. Quality Processes will not be responsible for your company obtaining the licensing for the use of Microsoft Access, unless asked to do so. Your company will be responsible for the cost of licensing.
- As with all of our electronic media, we do not accept returns or give refunds. Half of the total cost will be expected prior to the database being built as a retainer unless other arrangements have been made.
- All databases built by Quality Processes include four hours of support via telephone and four hours of training via telephone. If support and/or training options are not used within three months after your company receives the database, these functions are waived. If support and/or training via telephone passes the aforementioned free time or the initial three month period has elapsed, your company will be billed \$22.00 for each additional hour.
- Training at your facility is optional, with four free hours of training, plus travel expenses (if applicable). Additional on-site training will be billed at \$44.00 per hour.